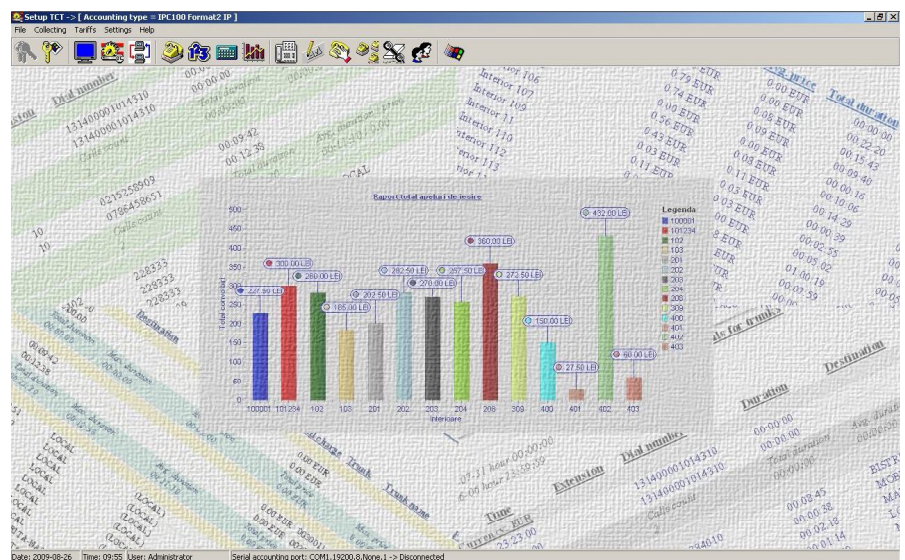
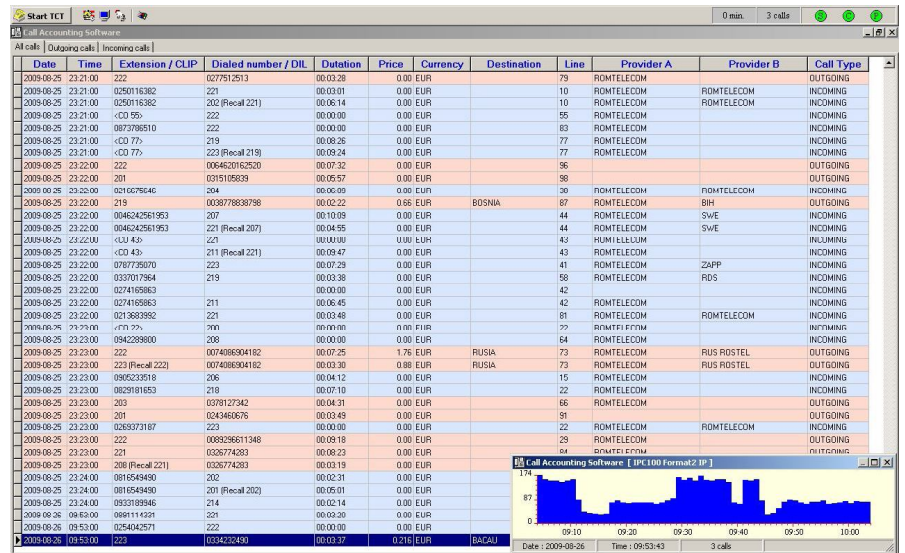


# Call Accounting Software TCT V2.5

## Features

- Easy to install and use
- Universal Call Accounting format
- Allows TCT clients
- Allows ACD clients
- Diversity of reports
- Customized reports
- Recognizes international calls
- FIX and MOBILE
- Edit dial number and CLIP
- Recognizes all telecom providers
- Integrates GROUP's telephones
- Import / export Call Accounting format
- Import / export configuration
- Allows virtual extensions
- Allows charged extensions (extensions that belong to a account code)
- External directory
- Allows to define departments and sub-departments
- Collecting chart
- On line call monitor
- Alarms
- Licensing on the number of extensions
- Free upgrade (life time)



The screenshot displays the PBX Simulator interface. The top window shows a list of extensions and a manual call entry form. The list of extensions includes 20X, 21X, 222, and 223. The manual call entry form includes fields for Date, Time, Type, Extension, Duration, Waiting time, Line, Dialed number / CLIP, and Account code. The form is set to 2009/08/26, 09:53, POT, 222, 00:01:00, 00:10, 001, 03365, and 03365.

## PBX simulator

- Built-in PBX simulator
- Handy for presentation and configuration
- Allows to do demonstration without a real connection to PBX
- Allows to add/edit extension, dial numbers/CLIPs and account codes
- Generates SMDR information manual and automatic
- Multi speeds generating

## TCT Reports

- Detail report
- Total report
- Account code report
- Trunks report
- Departments report
- Charge trunks report
- Miscellaneous reports
- Customized reports
- TCT template report
- Default template report

Report Preview:

Detail report

2009-08-26 10:40 AM

Detail report outgoing calls

Applied filters:

From date 2009-08-25 hour 00:00:00  
To date 2009-08-26 hour 23:59:59  
Currency: EUR

Date	Time	Extension	Dialed number	Duration	Destination	Call charge
<b>Extension: 200</b>						
2009-08-25	23:10:00	200	0373817060	00:06:49		0.00 EUR
2009-08-26	09:55:00	200	0972630029	00:02:44		0.00 EUR
2009-08-26	10:11:00	200	0951077174	00:05:21		0.00 EUR
2009-08-26	10:20:00	200	19856	00:06:34		0.00 EUR
2009-08-26	10:20:00	200	0349446065	00:08:35	OLT	0.486 EUR
2009-08-26	10:21:00	200	0326556988	00:05:18		0.00 EUR
2009-08-26	10:32:00	200	0318480759	00:06:06	BUCURESTI	0.378 EUR
2009-08-26	10:32:00	200	0258140986	00:09:01	LOCAL ALBA	0.27 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			0	00:50:20	00:06:19 / 0.14	1.13 EUR
<b>Extension: 201</b>						
2009-08-25	23:11:00	201	0743586673	00:09:12		0.00 EUR
2009-08-25	23:22:00	201	0315105939	00:05:57		0.00 EUR
2009-08-25	23:23:00	201	0243460676	00:03:49		0.00 EUR
2009-08-26	09:55:00	201	0236896570	00:08:39	GALATI	0.45 EUR
2009-08-26	09:56:00	201	0983756204	00:04:10		0.00 EUR
2009-08-26	10:12:00	201	0325283162	00:08:15		0.00 EUR
2009-08-26	10:13:00	201	0212462236	00:07:23	BUCURESTI	0.40 EUR
2009-08-26	10:18:00	201	0330664452	00:02:33		0.00 EUR
2009-08-26	10:37:00	201	0355524411	00:05:40	CAR & SEVERIN	0.324 EUR

Page 1 of 9

## Deploy reports

- Allows 15 styles of predefined reports
- Allows basic filters
- Allows additional filters
- Allows conversion to other currency
- Allows report correction according to the telecom invoice
- Allows to add VAT
- Allows filters by department
- Allows saving all filters applied
- Allows to save customized report

Detail report

2009-08-26 10:03 AM

Detail report outgoing calls

Applied filters:

From date 2009-08-25 hour 00:00:00  
To date 2009-08-26 hour 23:59:59  
Currency: EUR

Date	Time	Extension	Dialed number	Duration	Destination	Call charge
<b>Extension: 200</b>						
2009-08-25	23:10:00	200	0373817060	00:06:49		0.00 EUR
2009-08-26	09:55:00	200	0972630029	00:02:44		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			2	00:09:33	00:04:47 / 0.00	0.00 EUR
<b>Extension: 201</b>						
2009-08-25	23:11:00	201	0743586673	00:09:12		0.00 EUR
2009-08-25	23:22:00	201	0315105939	00:05:57		0.00 EUR
2009-08-25	23:23:00	201	0243460676	00:03:49		0.00 EUR
2009-08-26	09:55:00	201	0236896570	00:08:39		0.00 EUR
2009-08-26	09:56:00	201	0983756204	00:04:10		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			5	00:36:10	00:07:12 / 0.00	0.00 EUR
<b>Extension: 202</b>						
2009-08-26	10:01:00	202	0274587350	00:05:28		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			1	00:05:28	00:05:28 / 0.00	0.00 EUR
<b>Extension: 203</b>						

Detail report

2009-08-26 10:13 AM

Detail report outgoing calls

Applied filters:

From date 2009-08-25 hour 00:00:00  
To date 2009-08-26 hour 23:59:59  
Currency: EUR

Date	Time	Extension	Dialed number	Duration	Destination	Call charge
<b>Extension: 200</b>						
2009-08-25	23:10:00	200	0373817060	00:06:49		0.00 EUR
2009-08-26	09:55:00	200	0972630029	00:02:44		0.00 EUR
2009-08-26	10:11:00	200	0951077174	00:05:21		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			3	00:14:54	00:04:58 / 0.00	0.00 EUR
<b>Extension: 201</b>						
2009-08-25	23:11:00	201	0743586673	00:09:12		0.00 EUR
2009-08-25	23:22:00	201	0315105939	00:05:57		0.00 EUR
2009-08-25	23:23:00	201	0243460676	00:03:49		0.00 EUR
2009-08-26	09:55:00	201	0236896570	00:08:39	GALATI	0.45 EUR
2009-08-26	09:56:00	201	0983756204	00:04:10		0.00 EUR
2009-08-26	10:12:00	201	0325283162	00:08:15		0.00 EUR
2009-08-26	10:13:00	201	0212462236	00:07:23		0.00 EUR
2009-08-26	10:18:00	201	0330664452	00:02:33		0.00 EUR
2009-08-26	10:37:00	201	0355524411	00:05:40		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			9	00:55:10	00:06:10 / 0.08	0.45 EUR
<b>Extension: 202</b>						
2009-08-26	10:01:00	202	0274587350	00:05:28		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			1	00:05:28	00:05:28 / 0.00	0.00 EUR
<b>Extension: 203</b>						

Detail report

2009-08-26 10:18 AM

Detail report outgoing calls

Applied filters:

From date 2009-08-25 hour 00:00:00  
To date 2009-08-26 hour 23:59:59  
Currency: EUR

Date	Time	Extension	Dialed number	Duration	Destination	Call charge
<b>Extension: 200</b>						
2009-08-25	23:10:00	200	0373817060	00:06:49		0.00 EUR
2009-08-26	09:55:00	200	0972630029	00:02:44		0.00 EUR
2009-08-26	10:11:00	200	0951077174	00:05:21		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			3	00:14:54	00:04:58 / 0.00	0.00 EUR
<b>Extension: 201</b>						
2009-08-25	23:11:00	201	0743586673	00:09:12		0.00 EUR
2009-08-25	23:22:00	201	0315105939	00:05:57		0.00 EUR
2009-08-25	23:23:00	201	0243460676	00:03:49		0.00 EUR
2009-08-26	09:55:00	201	0236896570	00:08:39		0.00 EUR
2009-08-26	09:56:00	201	0983756204	00:04:10		0.00 EUR
2009-08-26	10:12:00	201	0325283162	00:08:15		0.00 EUR
2009-08-26	10:13:00	201	0212462236	00:07:23		0.00 EUR
2009-08-26	10:18:00	201	0330664452	00:02:33		0.00 EUR
2009-08-26	10:37:00	201	0355524411	00:05:40		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			9	00:55:10	00:06:10 / 0.08	0.45 EUR
<b>Extension: 202</b>						
2009-08-26	10:01:00	202	0274587350	00:05:28		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			1	00:05:28	00:05:28 / 0.00	0.00 EUR
<b>Extension: 203</b>						

Detail report

2009-08-26 10:21 AM

Detail report outgoing calls

Applied filters:

From date 2009-08-25 hour 00:00:00  
To date 2009-08-26 hour 23:59:59  
Currency: EUR

Date	Time	Extension	Dialed number	Duration	Destination	Call charge
<b>Extension: 200</b>						
2009-08-25	23:10:00	200	0373817060	00:06:49		0.00 EUR
2009-08-26	09:55:00	200	0972630029	00:02:44		0.00 EUR
2009-08-26	10:11:00	200	0951077174	00:05:21		0.00 EUR
2009-08-26	10:20:00	200	0349446065	00:08:35	OLT	0.486 EUR
2009-08-26	10:20:00	200	19856	00:06:34		0.00 EUR
2009-08-26	10:21:00	200	0326556988	00:05:18		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			6	00:35:01	00:05:54 / 0.08	0.48 EUR
<b>Extension: 201</b>						
2009-08-25	23:11:00	201	0743586673	00:09:12		0.00 EUR
2009-08-25	23:22:00	201	0315105939	00:05:57		0.00 EUR
2009-08-25	23:23:00	201	0243460676	00:03:49		0.00 EUR
2009-08-26	09:55:00	201	0236896570	00:08:39	GALATI	0.45 EUR
2009-08-26	09:56:00	201	0983756204	00:04:10		0.00 EUR
2009-08-26	10:12:00	201	0325283162	00:08:15		0.00 EUR
2009-08-26	10:13:00	201	0212462236	00:07:23	BUCURESTI	0.40 EUR
2009-08-26	10:18:00	201	0330664452	00:02:33		0.00 EUR
2009-08-26	10:37:00	201	0355524411	00:05:40		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			9	00:55:10	00:06:10 / 0.08	0.45 EUR
<b>Extension: 202</b>						
2009-08-26	10:01:00	202	0274587350	00:05:28		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			1	00:05:28	00:05:28 / 0.00	0.00 EUR
<b>Extension: 203</b>						

Detail report

2009-08-26 10:25 AM

Detail report outgoing calls

Applied filters:

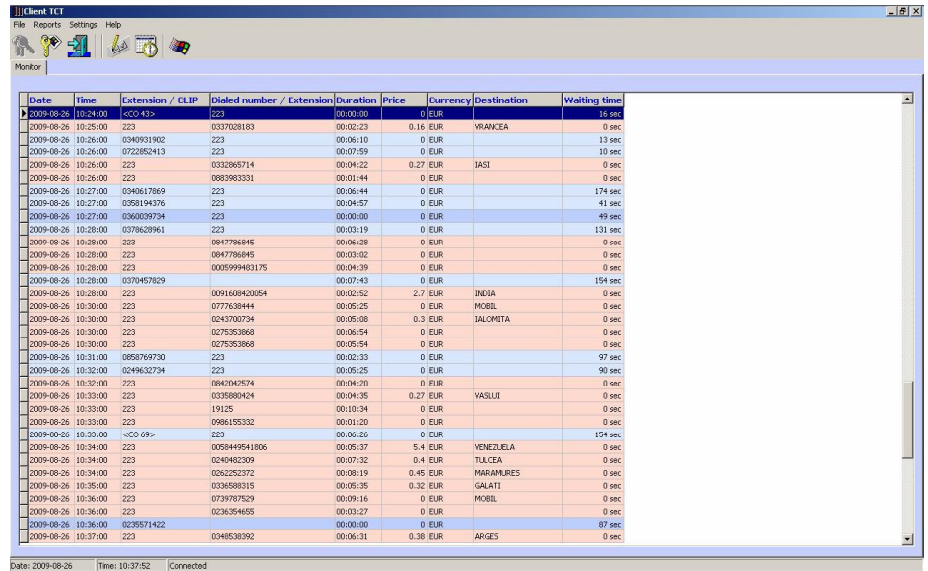
From date 2009-08-25 hour 00:00:00  
To date 2009-08-26 hour 23:59:59  
Currency: EUR

Date	Time	Extension	Dialed number	Duration	Destination	Call charge
<b>Extension: 200</b>						
2009-08-25	23:10:00	200	0373817060	00:06:49		0.00 EUR
2009-08-26	09:55:00	200	0972630029	00:02:44		0.00 EUR
2009-08-26	10:11:00	200	0951077174	00:05:21		0.00 EUR
2009-08-26	10:20:00	200	19856	00:06:34		0.00 EUR
2009-08-26	10:20:00	200	0349446065	00:08:35	OLT	0.486 EUR
2009-08-26	10:21:00	200	0326556988	00:05:18		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			6	00:35:01	00:05:54 / 0.08	0.48 EUR
<b>Extension: 201</b>						
2009-08-25	23:11:00	201	0743586673	00:09:12		0.00 EUR
2009-08-25	23:22:00	201	0315105939	00:05:57		0.00 EUR
2009-08-25	23:23:00	201	0243460676	00:03:49		0.00 EUR
2009-08-26	09:55:00	201	0236896570	00:08:39	GALATI	0.45 EUR
2009-08-26	09:56:00	201	0983756204	00:04:10		0.00 EUR
2009-08-26	10:12:00	201	0325283162	00:08:15		0.00 EUR
2009-08-26	10:13:00	201	0212462236	00:07:23	BUCURESTI	0.40 EUR
2009-08-26	10:18:00	201	0330664452	00:02:33		0.00 EUR
2009-08-26	10:37:00	201	0355524411	00:05:40		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			9	00:55:10	00:06:10 / 0.08	0.45 EUR
<b>Extension: 202</b>						
2009-08-26	10:01:00	202	0274587350	00:05:28		0.00 EUR
<b>Subtotal</b>			<b>Calls count</b>	<b>Total duration</b>	<b>Avg. duration / price</b>	<b>Total price</b>
			1	00:05:28	00:05:28 / 0.00	0.00 EUR
<b>Extension: 203</b>						



## TCT Client

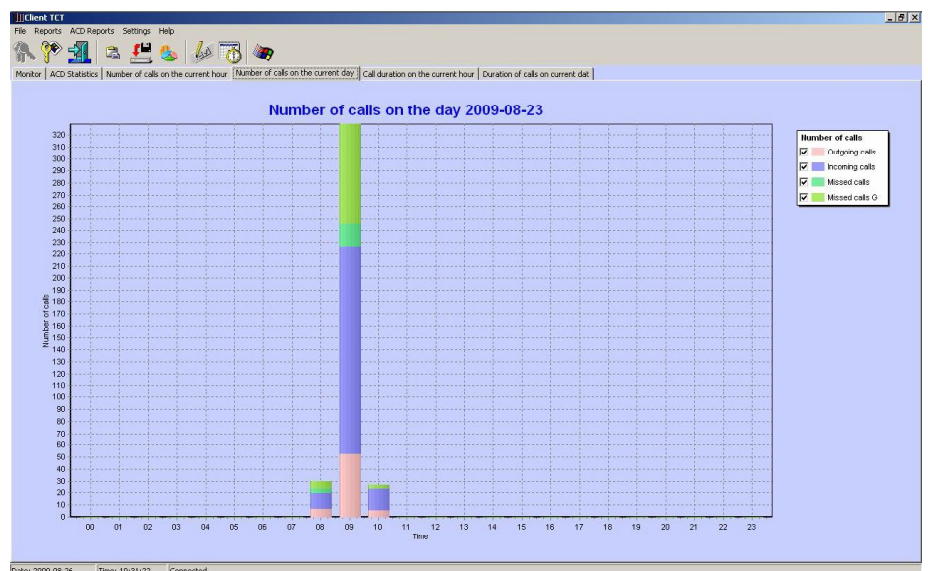
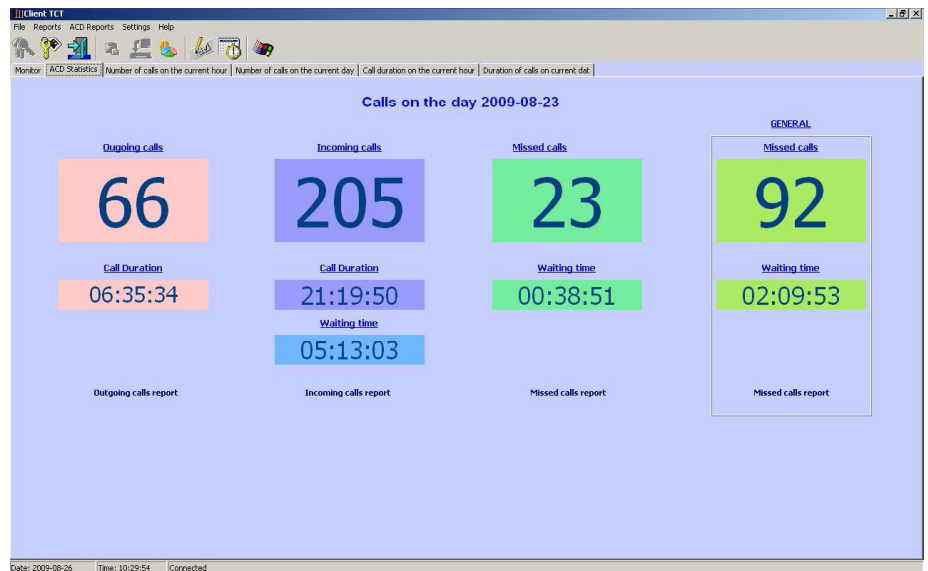
- TCP/IP connection
- Personal on line call monitor
- Different colors for outgoing, incoming and missed calls
- Allows reports



Date	Time	Extension / CLIP	Dialed number / Extension	Duration	Price	Currency	Destination	Waiting time
2009-08-26	10:24:00	<03043>	223	00:02:08	0.16	EUR	VRANCEA	0 sec
2009-08-26	10:25:00	223	0337028193	00:06:10	0	EUR		13 sec
2009-08-26	10:26:00	0340931902	223	00:07:59	0	EUR		10 sec
2009-08-26	10:26:00	0722852413	223	00:04:22	0.27	EUR	IASI	0 sec
2009-08-26	10:26:00	223	0332865714	00:01:44	0	EUR		0 sec
2009-08-26	10:26:00	223	0803983331	00:06:44	0	EUR		174 sec
2009-08-26	10:27:00	0340617869	223	00:04:57	0	EUR		41 sec
2009-08-26	10:27:00	0360194376	223	00:00:00	0	EUR		49 sec
2009-08-26	10:27:00	0360039734	223	00:03:19	0	EUR		131 sec
2009-08-26	10:28:00	0378629961	223	00:06:28	0	EUR		9 sec
2009-08-26	10:29:00	223	0847796845	00:03:02	0	EUR		0 sec
2009-08-26	10:29:00	223	0847796845	00:04:39	0	EUR		0 sec
2009-08-26	10:28:00	223	0005999483175	00:07:43	0	EUR		154 sec
2009-08-26	10:28:00	0370457829	223	00:02:52	2.7	EUR	INDIA	0 sec
2009-08-26	10:30:00	223	0977638444	00:05:25	0	EUR	MOBIL	0 sec
2009-08-26	10:30:00	223	0245700734	00:05:08	0.3	EUR	JALOMETA	0 sec
2009-08-26	10:30:00	223	0275353668	00:06:54	0	EUR		0 sec
2009-08-26	10:30:00	223	0275353668	00:05:54	0	EUR		0 sec
2009-08-26	10:31:00	0856769730	223	00:02:33	0	EUR		97 sec
2009-08-26	10:32:00	0349632734	223	00:08:25	0	EUR		90 sec
2009-08-26	10:32:00	223	0840407574	00:04:20	0	EUR		0 sec
2009-08-26	10:33:00	223	0335880424	00:04:35	0.27	EUR	VASLUI	0 sec
2009-08-26	10:33:00	223	19125	00:10:34	0	EUR		0 sec
2009-08-26	10:33:00	223	0986155332	00:01:20	0	EUR		0 sec
2009-08-26	10:33:00	<03043>	223	00:06:20	0	EUR		154 sec
2009-08-26	10:34:00	223	005849541806	00:05:37	5.4	EUR	VENEZUELA	0 sec
2009-08-26	10:34:00	223	0240482309	00:07:32	0.4	EUR	TULCEA	0 sec
2009-08-26	10:34:00	223	0262252372	00:08:19	0.45	EUR	MARAMURES	0 sec
2009-08-26	10:35:00	223	0336588315	00:05:35	0.32	EUR	GALATI	0 sec
2009-08-26	10:36:00	223	0739787829	00:09:16	0	EUR	MOBIL	0 sec
2009-08-26	10:36:00	223	0236254655	00:03:27	0	EUR		0 sec
2009-08-26	10:36:00	0235571422	223	00:00:00	0	EUR		87 sec
2009-08-26	10:37:00	223	0348538392	00:06:31	0.38	EUR	ARISES	0 sec

## ACD client

- TCP/IP connection
- Personal an line call monitor
- Different colors for outgoing, incoming and missed calls
- Allows reports
- Allows graphic reports
- Display counter for outgoing calls
- Display counter for incoming calls
- Display counter for missed calls
- Calls statistics for selected day
- Duration statistic for selected day
- Waiting time statistic for selected day
- Missed calls statistic for selected day
- Display ACD statistic in "Tray Icons"

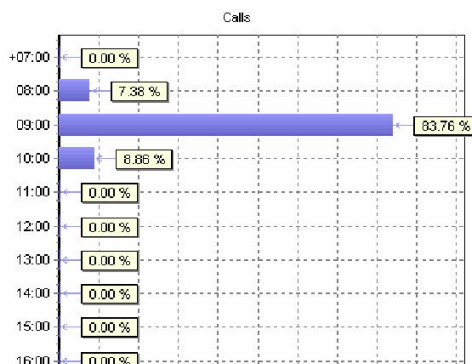


Date: 2009-08-26

Time: 10:32 AM

**Detail outgoing/incoming calls report on the day 2009-08-23****Calls extension 200**

Hour	Calls	Percent
Before hour 07:00	0	0.00 %
Hour 08:00	20	7.38 %
Hour 09:00	227	83.76 %
Hour 10:00	24	8.86 %
Hour 11:00	0	0.00 %
Hour 12:00	0	0.00 %
Hour 13:00	0	0.00 %
Hour 14:00	0	0.00 %
Hour 15:00	0	0.00 %
Hour 16:00	0	0.00 %

**Graphic reports**

- Display number of calls
- Display duration of calls

**At a Glance**

- Install and configure in less than 15 min.
- Universal Call Accounting format
- Recognizes all telecom providers
- Edit dial number and CLIP
- Recognizes international calls FIX and MOBIL
- Licensing on the number of extensions – best price for purchasing
- Allows indirect telecom providers (with access code)
- Allows calls charge in multiple currencies
- Customized reports
- TCT clients (for all licensed extensions)
- ACD clients

**Next in TCT V3.0**

- Ribbon style interface
- CTI integration
- “Click and dial” TCT clients
- Real time information for ACD clients
- Graphic reports